

FAQ

Issues	Possible Causes	Solutions
Massager makes loud noise	Massager use has exceeded operation limits	Please turn off power and be rest over one hour
Massager feels hot on the surface	Massager use has exceeded operation limits	Please turn off power and let the massager cool
Massager stops during use and cannot be turned on	1. power off 2. Over-heat protection turns the massager off	1. Check the plug for good connection and turn on the massager 2. Stop using the massager and let it cool off
For any other issues, please contact customer service.		

Specifications

Product Name	Shoulder massager
Model No.	ILG-936
Voltage	DC 12.6 V
Rated Power	24 W
Time Limited	15min
Box Sizes	16 x 7 x 10 inches
Carton Sizes	22 x 17 x 21 inches
N.W.	3.5 lbs
G.W.	4.6 lbs

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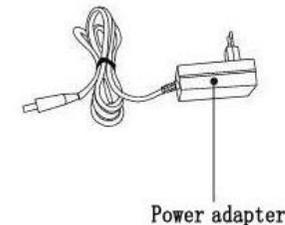
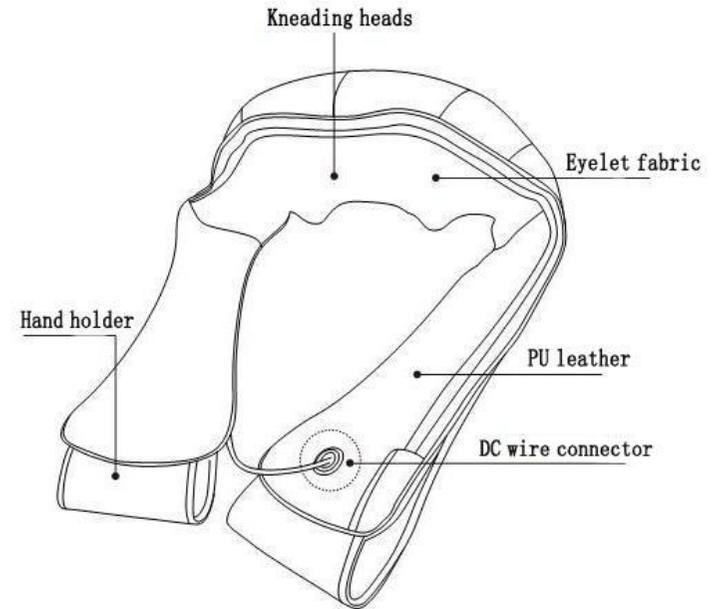
Please keep this manual

Please read this manual before using this product.

iLIVING shoulder massager

Model # ILG-936

User's Manual



Notes

How to use

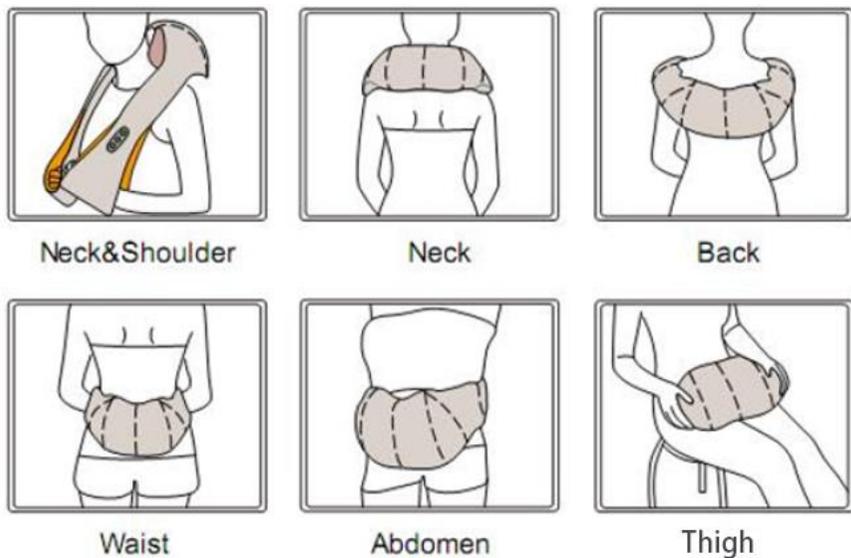
How to recharge

- Connect the recharger's DC plug to the massager.
- When the light indicator is RED, the massager is being recharged. When the light turns green, the charging is completed. Recharging the massager typically takes 2.5 hours.

How to operate

- Connect the recharger's DC plug to the massager.
- To turn the massager on, press and hold the ON/OFF button. Pressing the same button again will turn on the heating function. Pressing the button the 3rd time will turn off heating.

The massager can be used in multiple places:



BEFORE USE	<ul style="list-style-type: none"> ● Please read the user manual before use.
RECOMMENDED USE	<ul style="list-style-type: none"> ● Please do not use the massager more than 15 minutes each time ● You may place a folded towel or blanket on the back in case the pressure gets too strong.
BEST PRACTICE	<ul style="list-style-type: none"> ● It's recommend to let the massager rest for 30 minutes after each use.
AFTER USE	<ul style="list-style-type: none"> ● Please turn-off the power and disconnect the plug after usage; please do not pull the plug from the socket or pull the wire.
STORAGE	<ul style="list-style-type: none"> ● Please do not operate the massager in a dusty environment. ● Please do not put the massager under direct sunlight. ● Please do not use the massager in a high humidity environment such as inside a bathroom.
CAUTIONS	<ul style="list-style-type: none"> ● Those who feel uncomfortable, or have an operation or recently get injured on the back or neck should consult a doctor before using this product. ● Do not use within one hour after a meal. ● The following individuals should consult a doctor or specialist before using this product: a) with cancer b) heart disease ● Individuals with physical challenges should consult a doctor or specialist before using this product. ● Not for children or pregnant women.